عنوان مقاله:

Workplace conflict management styles regarding managers & employees in Iran: A field study

محل انتشار:

هفتمین کنفرانس بین المللی مدیریت (سال: 1388)

تعداد صفحات اصل مقاله: 14

نویسنده:

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خلاصه مقاله:

This study is based on the fact that working obstacles must be considered and eventually removed in the best manner possible. Conflict, which is an inevitable event in an environment where different personalities and ideas meet can present itself as a serious obstacle in the path of a team oriented business activity. This study seeks to clarify managers and workers behavior in the face of possible conflicts in an Iranian organization, which is a new issue of interest. Results of a field study reveal the solution strategy as the preferred style of the participants, followed by .control and non-confrontation strategies. Findings are discussed based on further details

کلمات کلیدی:

Conflict, Conflict management style, Workplace, Manager-employee relationship, Iran

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