

عنوان مقاله:

Barriers to Reporting Medical Errors: A Qualitative Study in Iran

محل انتشار:

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خلاصه مقاله:

Introduction: This study aimed to emphasize the challenges in the error reporting system as one of the professionalism codes in clinical settings in hospitals affiliated to Tehran University of Medical Sciences, Tehran, Iran. **Materials and Methods:** In total, ۲۳ focused group discussion sessions were conducted with ۸۵ faculty members, assistants, and interns, as well as ۱۶۵ staff members in ۲۰۱۶. The participants were selected using a purposeful sampling method. Furthermore, the views of four faculty members were gathered again via emails in ۲۰۲۰ to ensure data accuracy. The extracted codes were managed using conventional content analysis through MAXQDA software. **Results:** Analysis of participants' discussions led to the identification of ۱۰۵ codes, which were classified into six sub-categories and two main categories, including "barriers to reporting errors of peers" and "barriers to self-reporting errors". **Conclusion:** Most of the non-reporting errors are due to participant's concerns. Such concerns are generally the result of poor system management or are merely misunderstandings; accordingly, errors' addressing only requires gaining a person's trust. The seriousness of the system in persuading people to report errors is one of the most important ways to gain a person's trust.

کلمات کلیدی:

Concern, Professionalism, Reporting error, Tehran University of Medical Sciences

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