

## عنوان مقاله:

The relationship between the establishment of e-government and government organizations

## محل انتشار:

اولین کنفرانس بین المللی حقوق بین الملل، حقوق، علوم سیاسی و علوم انسانی (سال: 1400)

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## خلاصه مقاله:

Due to increasing development of information and communication technology in all sections and organizations and its presence in most activities, great revolutions have been started in doing things. Information technology has made things electronic through revolutionizing how things are done. E-government as one of the sub-category of information technology, has allowed the governments to present the information and services efficiently in minimum period of time and cost through using modern information technology. In this research, the effectiveness of e-government establishment in government organizations has been investigated. The data was analyzed by means of Likert Scale and the mean of views. According to the results of questionnaire, applying the tools of e-government improves users' satisfaction. Moreover, e-government establishment reduces the time of doing things, increases the effectiveness, improves after sales services with lower cost, improves services information, introduces new services, increases the degree of confidence in investigating the requests and services, increases the speed of cash payments, facilitates .services receive, establishes communications with users and improves the quality of services

## کلمات کلیدی:

e-government, information technology, effectiveness

## لینک ثابت مقاله در پایگاه سیویلیکا:

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