

عنوان مقاله:

Explaining Public Trust As A Consequence of Modern Public Management in Implementing the Policies of the Health and Medical Education System

محل انتشار:

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خلاصه مقاله:

The purpose of the present research is to explain public trust as a consequence of modern public management (participation, accountability and citizen's satisfaction) in implementing the policies of the health and medical education system. The statistical population of the research in the process of implementing the model consists of two groups. The statistical sample were estimated to be ۲۶۲ people using Cochran's formula based on the quota stratified sampling method, which was upgraded to ۴۰۰ people due to the reversibility rate of the questionnaires and more confidence of the sample. Data was collected by questionnaire whose content and structure validity as well as their internal consistency were investigated and confirmed and collected, using structural equation modeling at ۹۵% confidence level. The results showed that there is a significant relationship between participatory public management and citizen's satisfaction and the mediating role of accountability in the health and medical education system. Also, participatory public management, accountability and citizen's satisfaction had a significant relationship with public trust in the health and medical education system. In addition, public trust as a consequence of modern public management had a significant relationship with the implementation of the policy of the health and medical education system. Finally, there was a significant relationship between the implementation of the policy of health and medical education system and the effectiveness of health and medical education system. While confirming the theoretical results and empirical consistency of the designed model, there was a perfect alignment between the modern public management and public trust with the implementation of the policy of health system and its effectiveness.

کلمات کلیدی:

Participation, accountability, Citizen's Satisfaction, Public Trust, Health System Policies

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