

عنوان مقاله:

A Systematic Literature Review of Organization Resilience, Business Continuity, and Risk: Towards Process Resilience and Continuity

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خلاصه مقاله:

This study attempted to review the articles and explore the gaps and challenges in the areas of resilience, business continuity, risk, and process safety with the aim of providing several directions for future research to understand different research directions in these areas with different perspectives. In addition, in this study, the relationship of articles in these areas with each other was examined. In this research project, related studies were reviewed and reported to identify presented frameworks, models, and methods for them. In the first phase, the articles were divided into three categories according to their similarity, namely "maximizing the value of business continuity and resilience," "maximizing process safety and the effect of risk and resilience factors," and "minimizing risk and effect of uncertainty." In the second phase, the appropriate conceptual frameworks titled "research house" based on resilience, business continuity, and risk categories were created for each category. In the third phase, ۲۲ closed codes were obtained by carefully reviewing the articles, and their co-occurrence network was investigated. The main findings of this article were categorizing the studied articles, providing conceptual frameworks resulting from article analysis, and presenting a conceptual model.

کلمات کلیدی:

resilience, Business continuity, risk, process safety, resources

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