

عنوان مقاله:

Satisfaction of Physicians Working in a Referral Hospital in Tehran, Iran in ۲۰۱۹

محل انتشار:

مجله اقدامات و تحقیقات بیمارستانی, دوره 5, شماره 2 (سال: 1399)

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نویسندگان:

Mohsen Saberi Isfeedvajani - *Medicine, Quran and Hadith Research Center & Department of Community Medicine, Faculty of Medicine, Baqiyatallah University of Medical Sciences, Tehran, Iran*

Esmat Davoudi-Monfared - *Health Management Research Center & Department of Community Medicine, Faculty of Medicine, Baqiyatallah University of Medical Sciences, Tehran, Iran*

Mojtaba Naderi - *Faculty of Medicine, Baqiyatallah University of Medical Sciences, Tehran, Iran*

خلاصه مقاله:

Background: Physicians' satisfaction is closely related to the effectiveness of health services, including quality of services as well as patient compliance, satisfaction, and outcomes. Objectives: This study was designed to examine the job satisfaction level of physicians working at a referral hospital in Tehran. Methods: This research was a descriptive study performed on a population of physicians working at a referral hospital from April to August ۲۰۱۹. The sample size was calculated as ۱۲۰ subjects. The Physicians' Job Satisfaction Questionnaire (PJSQ), which is a valid questionnaire, was used as the data collection tool. The collected data was entered into SPSS Statistics ۲۰. Mann-Whitney and t tests were used for data analysis. Results: The frequency of female and male physicians was ۵۰ (۳۸.۲%) and ۸۱ (۶۱.۸%), respectively. The total mean of Job satisfaction in physicians was 51.7 ± 7.05 . Overall satisfaction scores were 70.7 ± 15.1 , 51.5 ± 11.1 , 49.8 ± 13.1 , 49.5 ± 11.2 , 44.1 ± 9.3 , and 40.5 ± 11.9 in domains of income satisfaction, physicians' satisfaction with management, relationship between physicians and their colleagues, patients, staff, and physicians' job satisfaction, respectively. ۸۷% of physicians participating in this study were not willing to leave their jobs. The income satisfaction of the female physician group was significantly higher than that of men ($P=0.029$). The income satisfaction of subspecialists was significantly higher than that of specialists ($P=0.022$). The job satisfaction of physicians who were not faculty members was significantly higher than that of physicians who were faculty members ($P=0.034$). Conclusion: The job satisfaction level of physicians working at a referral hospital in Tehran was moderate. Income satisfaction and job satisfaction were the highest and lowest levels of satisfaction, respectively.

کلمات کلیدی:

Satisfaction, job, physicians, Iran

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