

## عنوان مقاله:

Improvement of Violence Management among Nurses in Iran(The Best Practice Implementation Project in a Health Promoting Hospital)

## محل انتشار:

اولین کنفرانس ملی ارتقای سلامت و چالش های حقوقی و پزشکی فراروی آن (سال: 1402)

تعداد صفحات اصل مقاله: 15

## نویسندگان:

Ghasem Abedi - *Health Sciences Research Center, Mazandaran University of Medical Sciences, Sari, Iran*

Elaheh Haghgoshayie - *Research Center for Evidence-Based Health Management, Maragheh University of Medical Sciences, Maragheh, Iran*

Edris Hasanpoor - *Research Center for Evidence-Based Health Management, Maragheh University of Medical Sciences, Maragheh, Iran*

Ali Mostafaie - *Research Centre for Evidence-Based Medicine, Iranian EBM Centre: A Joanna Briggs Institute (JBI) Center of Excellence, Tabriz University of Medical Sciences, Tabriz, Iran*

Morteza Nazari - *Department of Healthcare Services Management, School of Health, Alborz University of Medical Sciences, Karaj, Iran*

Razieh Vejdani - *Assistant Professor of Obstetrics and Gynecology, Shahid Beheshti Hospital, Maragheh University of Medical Sciences, Maragheh, Iran*

## خلاصه مقاله:

**Background:** This project aimed to assess compliance with evidence-based criteria' for the prevention and management of workplace violence against nursing staff in Shahid-Beheshti hospital, Maragheh, Iran. Workplace violence is a managerial and workplace occupational health and safety issue that can affect the performance of an institution. Further, it might turn the work environment into an insecure and hostile one which can influence the performance of employees and their professional relationships negatively. **Methods:** Following the JBI Practical Application of Clinical Evidence System and Getting Research into Practice audit and feedback tool with three phases of activities, this project utilized an implementation framework incorporating quality improvement. Furthermore, the audit tool was used to establish the project and set up the measurement and evaluation of three evidence-based criteria. **Results:** The post-implementation audit results indicated a significant improvement in violence management and prevention. The compliance rate on the first criterion, i.e. aggression management training, increased from ۴۹% at baseline to ۸۱% at the end. The second criterion, i.e. timely support and assistance following an incident, exhibited greater increase from eight to ۷۳%. Finally, an increased compliance was noted on the third criterion, i.e. policy for risk management and safe environment, from ۲۲ to ۷۷%. **Conclusions:** The current project successfully implements evidence-based violence management in Shahid-Beheshti hospital. It reveals significant results on compliance and the increasing knowledge of nurses on evidence-based stress management, communication skills and self-companion.

لینک ثابت مقاله در پایگاه سیویلیکا:

<https://civilica.com/doc/1688851>

