

عنوان مقاله:

.the relationship between communication skills and emotional intelligence among students attending medical school: A cross-sectional study

محل انتشار:

مجله بهداشت و توسعه، دوره 13، شماره 2 (سال: 1403)

تعداد صفحات اصل مقاله: 7

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خلاصه مقاله:

AbstractBackground: Intelligence quotient (IQ) cannot predict how a person will react to the ups and downs of life, while emotional intelligence is a thoughtful ability that determines how we can use our other skills, including IQ, in the best way. The impact of emotional intelligence components on people's success in healthcare organizations is remarkable. This study discussed the relationship between communication skills and emotional intelligence among medical students. **Methods:** This cross-sectional study was conducted at Hamadan University of Medical Sciences in ۲۰۲۱ among ۱۱۴ medical students studying basic science. The questionnaires used to collect data were demographic information questionnaires, Goleman's emotional intelligence, and Queen Dam's communication skills. After collecting data, data analysis was performed using SPSS software. For this analysis, a significance level of less than ۰.۰۵ was used. **Results:** ۱۱۴ questionnaires were completed. The average level of emotional intelligence of all students was 99.82 ± 6.18 . Also, in the study of communication skills, the average communication skill of all students was 109.1 ± 8.01 (both moderate to high). There was no significant relationship between marital, gender, average age, and type of acceptance with emotional intelligence and communication skills. Students' highest emotional intelligence skill was motivation, and the lowest was social skills. A significant correlation was found between communication skills and educational status with emotional intelligence. **Conclusion:** This study showed meaningful connections between communication skills and emotional intelligence, which can be set in the training program, to increase emotional intelligence, which can increase effective communication between medical students and promote community health.

کلمات کلیدی:

Emotional Intelligence, Communication skills training, Medical students

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