

عنوان مقاله:

(Parameters for Accountability in State Organizations: A Case Study of Municipality Administration of Khoy (Iran

محل انتشار:

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خلاصه مقاله:

This study attempts to determine factors exerting Impact upon improvement of accountability in municipality administration of Khoy (a city of Iran). We examined impact of five parameters upon organizational accountability including efficient use of information technology, explicit indicators of organizational performance, ethics, structural and procedural flexibility, and accurate and immediate circulation of information. Moreover, we put forward suggestions for improvement in accountability of state organizations. In this causal or ex post facto research, the population consisted of all managers, supervisors, deputies, and employees of municipality administration of Khoy (a city of Iran) (85 members), of which we selected 70 participants by using Krejcie and Morgan Table. For data collection, we prepared two questionnaires including effective accountability enhancement questionnaire and accountability questionnaire. Additionally, descriptive statistics indicators including frequency, percent, mean, standard deviation, figures, and tables were used. We performed Kolmogorov-Smirnov Test and regression analysis respectively for determination of data distribution and discussion over hypotheses. Furthermore, we analyzed data of questionnaires by using SPSS software. Our findings demonstrated significant impact of above-said parameters upon .organizational accountability

کلمات کلیدی:

Accountability, ethics, information technology, performance indicators, circulation of information

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