

عنوان مقاله:

Impact of ICT on organizational agility

محل انتشار:

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خلاصه مقاله:

Changes in the business environment today is due to changes in customer needs, leading to uncertainty in decision-making parameters and organizations greater flexibility in responding rapidly and investing more likely to achieve their goals. In the use of information and communication technologies in the delivery of social services, administrative and economic to raise productivity, flexibility and improved service delivery, In the age of information technology, it seems necessary. Today, the organization raised the issue of IT applications and information systems And the usefulness or necessity of using computer technology in organizations about the impact on the indicators of success for organizations are all of the conditions. In this paper we review the literature on agility, information technology and its impact on the agility and measurable indicators to assess agility and how to achieve agility and solutions through the use of IT in organizations is examined.

کلمات کلیدی:

agility, IT, fuzzy method, agility indicators

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