

عنوان مقاله:

Factors Affecting Timely Search and Rescue Service Management in Iranian Red Crescent Society

محل انتشار:

هفتمین کنفرانس بین المللی اقتصاد و مدیریت (سال: 1395)

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خلاصه مقاله:

This study aimed to investigate the factors affecting timely search and rescue servicemanagement in Iranian Red Crescent Society. This was descriptive-survey research. The population consisted of all search and rescue paramedics in Tehran's Red Crescent Society (N=1855). Using stratified random sampling method, the sample consisted of 319 participants. The data were collected using a researcher-made questionnaire. The findings showed that the mean scores of paramedics' expertise, timely notification, ready and alternative cadre, educational facilities, support of organization and managers, knowledge of managers, and collaboration and cooperation of other ministries impact on timely search and rescue service provision were 28.54, 28.52, 26.86, 27.99, 27.65, 28.09, and 26.72, respectively. The significance level of all factors indicated that the difference between observed ratio and expected ratio at both sides of cut point is significant at level $P \leq 0.01$. According to participants, therefore, these factors impacted on timely service provision in Red Crescent society.

کلمات کلیدی:

Search and Rescue Services, Paramedics, Knowledge Management, Facilities, Tehran's Red Crescent Organization

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