

عنوان مقاله:

Technology-enabled Maintenance Performance Management

محل انتشار:

سومین کنفرانس ملی نگهداری و تعمیرات (سال: 1384)

تعداد صفحات اصل مقاله: 10

نویسنده:

Sana Mojdeh - BS in Industrial Engineering, Sharif University of Tech. MS in IT Management, Ranked ۲۷, Accepted in

۲۰۰۵

خلاصه مقاله:

Business Performance Management (BPM) is a series of processes and applications designed to optimize the execution of business strategy; indeed, organizations are discovering that BPM is more than just planning, budgeting, forecasting, consolidation, or scorecarding application-rather it is a common framework that underlays all above applications. Maintenance as an important process of organizations shall be covered by BPM. Through this paper, the modern meaning of BPM is sorted out, a four step process BPM framework is developed; furthermore the use of .technology and tools in BPM is introduced in detail. Finally, future research topics are mentioned

کلمات کلیدی:

Business Performance Management – Maintenance - Framework - Business Intelligence - Scorecard/Dashboard

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